

**COMHAIRLE CONTAE FHINE GALL
FINGAL COUNTY COUNCIL**

**BALBRIGGAN-SWORDS-RUSH-LUSK AREA COMMITTEE MEETING
(Services B – Strategic & General Matters)**

THURSDAY 11th NOVEMBER, 2021

ITEM 10

COMPLAINTS IN RELATION TO CYCLE LANES – AI070205

Question: Councillor D. Mulligan

“To ask the Chief Executive how many complaints have the Council received in relation to the segregated cycle lanes in Rivervalley since their development?”

Reply:

Fingal County Council tracks all correspondence related to our works through our CRM system. To date we have received 50 individual pieces of correspondence regarding the Rivervalley Protected Cycle Lanes. These correspondences relate to a number of different elements of the works such as contractor attendance on site, site signage, reported trips or falls in the area, site fencing, site house keeping and road sweeping along the works. Issues raised in each correspondence are addressed by the Active Travel Department and the Executive Engineer responsible for the works responds by phone or by email to each individual personally to ensure that where an issue has been identified that it is addressed and where a question has been raised that a response is given.