

**COMHAIRLE CONTAE FHINE GALL
FINGAL COUNTY COUNCIL**

**BALBRIGGAN/RUSH-LUSK/SWORDS AREA COMMITTEE
MEETING
[Services A – Operational Matters and Water Services]**

Thursday, 11th November 2021

ITEM NO. 29

Grass cutting in the LEA

Question: Councillor D. Mulligan

“To ask the Chief Executive to comment on the number of complaints regards grass cutting in this local area from 2020 in comparison to 2021?”

Reply:

An assessment of the CRM system was carried out based on references to grass cutting and the results obtained are in respect of the entire Operational Area. The number of CRMs received in the first half of 2021 in relation to grass cutting was significantly higher than the same period in 2020. This was not unexpected as residents queried and adapted to the new arrangements in place following a review of the grass cutting programme in order to adopt a consistent approach countywide. One area of Swords in particular, was the focus of the increase in complaints following the grass cutting review

	2020	2021
January - June	22	76
July - November	33	26

As can be seen from the table above, the upsurge in CRMs during 2021 took place in the first 6 months of the year as residents adjusted to the

new arrangements. Since July, there is in fact a reduction in the number of CRMs, versus the same period last year.